

GDPR / Data Protection Notice

Szivike Guesthouse is accessible through the following website:

www.szivikevendeghaz.hu

Reservations can be made via email. The reservation process requires the provision of certain personal data, which is detailed below. The data controller hereby informs you about the personal data it handles, the principles and practices it follows in the processing of personal data, the organizational and technical measures taken to protect personal data, as well as the ways and possibilities for exercising the rights of data subjects. The data controller treats the recorded personal data confidentially, in accordance with data protection laws and international recommendations, and in line with this notice.

Please be informed that the legal regulation of personal data processing has fundamentally changed since May 25, 2018. From this date, the General Data Protection Regulation (GDPR), which is the Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and the repeal of Directive 95/46/EC, is mandatorily applicable.

By making a reservation, the reserving party / Guest accepts the provisions of this data protection notice (hereinafter: Data Protection Notice).

I. Basic Concepts

- Personal Data: Any information relating to an identified or identifiable natural person (data subject), particularly information that identifies or can be used to identify the person, such as their name, identification number, and physical, physiological, mental, economic, cultural, or social characteristics, as well as any inferences drawn from the data about the person.
- Data File: The totality of data managed in a registry.
- Data Subject: Any natural person identified or identifiable, directly or indirectly, based on any information.

- Data Processing: Any technical tasks related to data management, regardless of the methods and tools used or the location of the processing, provided that the technical task is performed on the data.
- Third Party: Any natural or legal person, or an entity without legal personality, who is not the data subject, data controller, or data processor.
- Data Protection: Technologies and organizational methods that ensure the integrity, confidentiality, and availability of collected data.
- Data Breach: A breach of data security leading to accidental or unlawful destruction, loss, alteration, unauthorized disclosure, or access to personal data.
- Data Management: Any operation performed on data, whether by automated means or not, including collection, recording, organization, structuring, storage, alteration, retrieval, use, disclosure, transmission, dissemination, or otherwise making available, alignment, restriction, deletion, and destruction, as well as the recording of images or sounds or any other physical characteristics for identification.
- Data Controller: A natural or legal person, or an entity without legal personality, that determines the purposes and means of processing personal data, either alone or together with others, and makes decisions regarding the processing of data (including the tools used) or has it carried out by a data processor.
- Data Transfer: Making data accessible to a specified third party.
- Data Deletion: Rendering data unrecognizable in such a way that it can no longer be restored.
- Restriction of Data Processing: Marking stored personal data to limit its future processing.
- Consent: The data subject's voluntary, explicit, and unequivocal expression of their will, based on specific and adequate information, through which they consent to the processing of their personal data for specified purposes, either by a statement or a clear affirmative action.
- Mandatory Data Processing: When data processing is required by law or, based on legal authorization, by a local government decree for public interest purposes.
- Disclosure: Making data accessible to anyone.
- Profiling: Any automated processing of personal data used to evaluate specific personal aspects related to a natural person, particularly for analyzing or predicting their performance at work, economic situation, health, personal preferences, interests, reliability, behavior, location, or movements.

II.

Data Controller's Name and Contact Information

Name of Data Controller: Dorko Adam

Contact Information:

Address: 8256 Ábrahámhegy, Szent István Valley Road 1

Phone Number: +36 20 911 7860

Email Address: info@szivikevendeghaz.hu

III. Purpose of Data Processing

The Data Controller processes Guests' personal data for the following purposes:

- Primary Purpose: To provide certain personal data necessary for making a reservation at the Guesthouse.
- Billing: Personal data is required to issue an invoice for accommodation services.
- Communication: Personal data is needed to communicate important information regarding the reservation, should any significant circumstances arise that the Guest needs to be aware of.
- Legal Obligations: As a private accommodation classified by Dorko Adam, there are legal obligations (e.g., tax authority, local government, NTAK) that require the processing of personal data.

IV. Legal Basis for Data Processing

The Data Controller processes Guests' personal data based on the following legal grounds:

- For the purpose described in III. a), under GDPR Article 6(1)(b), which is necessary for the performance of a contract where the Guest is one of the parties.
- For the purpose described in III. b), under GDPR Article 6(1)(c), which is necessary for compliance with a legal obligation of the Data Controller.
- For the purpose described in III. c), under GDPR Article 6(1)(a), which is based on the Guest's consent for the communication of significant contract-related information.

For any additional purposes or legal bases for data processing, the Data Controller is obligated to inform the data subject individually before starting the processing and provide all relevant information and rights.

V. Scope of Data Processed

The following personal data is required for making a reservation:

- Name of the person/company making the reservation
- Address of the person (or registered office for companies)
- Tax number for companies
- Email address of the person making the reservation
- Phone number of the person making the reservation
- Number of guests
- Dates of arrival and departure

According to new tourism regulations, at check-in, all guests (including children) must present or scan their identity card, passport, or driver's license into the electronic document reader ("Guest") system. Further information on electronic document scanning and data processing can be found here:

<https://vizainfo.hu/szallashelyek>

VI. Duration of Data Processing

The data processing related to the Guest's phone number and email address starts from the reservation date and will be deleted 90 days after the Guest's departure from the Guesthouse.

Data related to the Guest's name and billing address will be processed for the duration specified in the accounting law, which is 8 (eight) years, after which the Data Controller will destroy it.

VII. Data Security

The Data Controller takes all necessary steps to ensure the security of the personal data provided by Guests during both network system and data storage. The Data Controller's website does not have a booking system or registered cookies. Data processing is carried out on a computer protected by antivirus software.

VIII. Guest Rights and Enforcement

Guests have the right to receive confirmation from the Data Controller on whether their personal data is being processed, and if so, to be informed about the data and all relevant details regarding data processing.

Guests may request the Data Controller to correct any inaccurate personal data without undue delay. Considering the purpose of data processing, they may also request the completion of their personal data.

Guests can request the deletion of their personal data, except where the processing is necessary for compliance with legal obligations or for establishing, exercising, or defending legal claims. The Data Controller will delete the personal data without undue delay if the data processing is unlawful, incomplete, or incorrect, if the purpose of processing has ceased, or if the retention period has expired, or if ordered by a court or authority.

If the Data Controller processes personal data based on consent, the data subject may withdraw their consent. If there is no other legal basis for processing, the Data Controller will delete the personal data upon withdrawal of consent.

Guests have the right to request the restriction of data processing if:

- The Guest disputes the accuracy of the personal data, for the time necessary to verify its accuracy;
- The processing is unlawful, but the Guest opposes deletion and requests restriction of use;
- The Data Controller no longer needs the personal data for processing purposes, but the data subject requires it for establishing, exercising, or defending legal claims;
- The data subject objects to the processing of their data based on public interest or legitimate interests of the Data Controller or a third party.

During the restriction period, the Data Controller may not use the personal data for purposes other than storage.

The Data Controller will review the data subject's request and take the necessary measures, informing the Guest of the actions taken or reasons for non-action within one month of receipt of the request.



Legal Remedies:

Guests can send their request regarding data processing to the Data Controller at the address or email provided above.

In case of violation of rights, the data subject may approach the competent court based on the Data Controller's address, or – at their choice – the court of their residence or, if not available, the court of their temporary residence.

Guests can also file a complaint with the National Authority for Data Protection and Freedom of Information (NAIH), located at 1125 Budapest, Szilágyi Erzsébet Fásor 22/c, and request an investigation for any infringement or imminent risk of infringement related to their personal data.

European Union Official Website

The official GDPR text of the European Union can be read here: www.gdpr.info.hu